



Stormsaver Job Description

Field Service Engineer



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ABOUT US

Introduction to Stormsaver

Stormsaver are the UK market leader in water reuse, specialising in Rainwater Harvesting, Greywater Recycling and Active Attenuation. We also have a dedicated team who carry out maintenance of these systems across the UK.

We are an award winning business, led by a dynamic and creative leadership team. We are passionate about water conservation and how our products and services will make a positive difference to the approaching global water shortage. We are always keen to invest in our employees and value recognition of success. We are professional and our values include honesty, integrity, quality and agility.

Field Service Engineer

Reporting to:

Operations Manager, Engineering Manager and the Directorship team.

Working with:

Operations team, Engineering team and Production team. Co-ordinating with the estimating team and finance.

The Opportunity

Stormsaver are searching for the newest member of their growing team. This is an exciting role where the successful candidate will work alongside the Engineering Team and Operations Team to ensure water reuse systems (rainwater harvesting and greywater recycling) are maintained to the highest standards, to assist our customers on their water saving journey

You will use your technical knowledge and skills to carry out servicing and remedial work at our clients sites across the UK, staying in hotels whilst you get to travel the country. You will provide advice and support on water reuse products and associated maintenance services to both clients and your colleagues. Your recommendations will assist colleagues with sales opportunities.

What to Expect

The majority of your time will be spent travelling and visiting client sites across the UK. Some of your time will also need be spent at the office, re-stocking your vehicle and assisting colleagues with technical queries. You will need to be able to access our headquarters on a regular basis but due to the national nature of the role, you do not necessarily need to be located in Nottinghamshire.

You will be given a schedule to follow each week, but you are responsible for managing your own time and using this for the benefit of the business. This may require longer hours than contracted in order to accommodate travel. You'll often need to think of your feet and come up with solutions to problems, whilst maintaining a strong attention to detail and sound judgement skills.

You will support the wider team hit our annual targets by generating new opportunities through maintenance and remedial work recommendations.

Water Reuse Specialists

T: 01636 815 254

W: www.stormsaver.com



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Constructionline
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Field Service Engineer

Responsibilities

- Service a range of rainwater reuse systems, including systems supplied by Stormsaver and by others.
- Remedial works as required.
- Installation and replacement of equipment as required.
- Check the operation of the system, including PLC control unit, filtration devices, pumps and storage tanks.
- Work closely with the sales team to raise sales opportunities for additional items, tank cleans and other Stormsaver services and products.
- Carry out all works according to health and safety standards.
- Ability to build a rapport with customers and explain technical information.
- Carry out any administrative work which is associated with visits, including producing reports.
- Any other reasonable tasks that may be required from time to time.

Skills

You will need to have:

- Level 3 electrical qualification
- Full UK driving licence
- Flexibility to travel around the UK and stay away from home up to 3 nights a week with hotels and food budget
- A solid technical background
- Excellent communication skills
- Attention to detail
- Enthusiastic and hardworking attitude
- Sound judgement
- Organisational skills
- A team player
- Analytical, methodical and problem-solving skills
- Resilience and tenacity
- Independence and self-reliance
- Be personable and friendly

Experience

Whilst not essential, it would be an advantage to have the following experience:

- Mechanical or electrical maintenance
- Mechanical or electrical installation
- Working within the construction industry
- Working within the water industry
- Building client relationships

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The Package

- A full-time position which gives you the opportunity to travel the UK. Some days will require you to attend our offices based at Hockerton, near Southwell in Nottinghamshire.
- All hotels are paid for, plus a daily food budget.
- Varied starting wage options depending on level of experience, rising upon completion of training period.
- Hours will depend on business needs, but we can guarantee a minimum of 40 hours per week as standard. Due to high demand for our services, we also have many opportunities for overtime available.
- Additional annual bonus for hitting targets
- Progression opportunities to Commissioning and Installation Engineer available for the right candidate.
- If you don't hold them already, we will fully fund the following training:
 - Confined Space Access
 - First Aid
 - Working at Height
 - Manual Handling
 - CSCS
- Regular additional training provided
- Company van, fully stocked with all tools required for the role.
- Company laptop
- Company mobile phone
- Access to credit and fuel cards.
- Company pension scheme.
- 20 days holidays per years plus 8 bank holidays - Additional holiday can be accrued after 2 full years service up to a maximum of 5 additional days.
- Full Christmas shutdown period.
- Working with a passionate, friendly team of experts in an industry which is about to grow hugely within the next 3 years.

Apply now

Email your CV and Cover Letter to careers@stormsaver.com

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